



2009 Readers' Travel Awards



CRUISE LINES

Once again, **Cunard Line** rules the waves for **Large ships**, with top marks for *nightlife/entertainment* (93.91), *service/staff* (92) and *value for money* (86.96). You thought **Crystal Cruises** best for *ambience/decor* (89.97), **Celebrity Cruises** for *child-friendliness* (90.91) and **Holland America Line** for *facilities/activities* (90). For **Small ships**, **Swan Hellenic** cruised into first place, scoring more than 80 for all criteria, while **Windstar Cruises** sailed into second place with the highest scores for *ambience/decor* (93.33) and *service/staff* (93.12).

Large ships

- 1 **Cunard Line** 90.41
- 2 **Holland America Line** 88.27
- 3 **Crystal Cruises** 85.84
- 4 **Celebrity Cruises** 84.23
- 5 **Regent Seven Seas Cruises** 83.21
- 6 **P&O Cruises** 81.74
- 7 **Princess Cruises** 78.75
- 8 **Star Cruises** 77.44
- 9 **Orient Lines** 76.64
- 10 **Carnival Cruise Line** 76.47

Small ships

- 1 **Swan Hellenic** 91.05
- 2 **Windstar Cruises** 89.32
- 3 **The Yachts of Seabourn** 87.59
- 4 **Silversea Cruises** 87.00
- 5 **Sea Cloud Cruises** 83.85
- 6 **Star Clippers** 83.34
- 7 **Galapagos Classic Cruises** 81.99
- 8 **Spirit of Adventure** 80.73
- 9 **SeaDream Yacht Club** 79.23
- 10 **African Safari Club** 77.53

AIRPORTS

The **Incheon International** airport in Seoul is spotless (96 for *cleanliness*) and getting through **Madrid Barajas International** is a joy thanks to its *design/layout* (93.69). But this year's winner, **Beijing Capital International**, came out on top for that criterion (97.50), as well as for *flight information/clarity of signs* (90.57) and *location/accessibility* (92.46). Elsewhere, you think the *shopping* at **Dubai International** is the best on offer in any airport in the world (93.81), while **Kuala Lumpur International** can't be faulted for *luggage handling* (90.43), and *parking* is simplest at **Copenhagen** (91.43).

- 1 **Beijing Capital International, China** 87.30
- 2 **Incheon International, Seoul, South Korea** 86.44
- 3 **Changi, Singapore** 86.38
- 4 **Schiphol, Amsterdam** 86.17
- 5 **Hong Kong International** 85.65
- 6 **Dubai International** 85.56
- 7 **Madrid Barajas International** 84.53
- 8 **Kuala Lumpur International** 84.47
- 9 **Sydney** 84.40
- 10 **Barcelona** 83.35
- 11 **Zürich** 77.63
- 12 **Frankfurt** 76.84
- 13 **Munich** 76.53
- 14 **Copenhagen** 72.74
- 15 **Vancouver** 71.06

TRAINS

This year we asked you for the first time to vote for your favourite train. You put the **Venice Simplon-Orient-Express** first, especially for *catering and environmental friendliness*, the **Pride of Africa** was your best bet for *child-friendliness* (97.50), while **Eurostar** wins for *value for money* (80).



- 1 **The Venice Simplon-Orient-Express** 89.84
- 2 **Eurostar** 86.92
- 3 **Pride of Africa, Rovos Rail, South Africa** 84.25
- 4 **Palace on Wheels, India** 83.94
- 5 **The Ghan, Great Southern Rail Ltd, Australia** 83.72
- 6 **TGV, France** 80.39
- 7 **Whistler Mountaineer, Rocky Mountaineer Experience, Canada** 80.20
- 8 **Rocky Mountaineer, Rocky Mountaineer Experience, Canada** 79.25
- 9 **Royal Canadian Pacific** 78.29
- 10 **The Blue Train, South Africa** 75.59